

HOTEL ETICO
A U S T R A L I A

PROGRAM ELEVATE

GROW, WORK, SUCCEED

Program Elevate offers a unique and transformative experience focused on skill development, career goals, and employment opportunities for People with Disabilities.

www.hoteletico.com.au



UNLOCKING YOUR POTENTIAL

WHY OUR PROGRAM WORKS



Program Elevate offers a unique and transformative experience focused on skill development, career advancement, and employment opportunities. Here are several reasons to consider our program:

PROFESSIONAL SKILL DEVELOPMENT

Hands-on training in hospitality, tourism and customer service, equipping participants with valuable skills that are transferable to many career paths.

PERSONAL GROWTH

Beyond professional skills, the program emphasises personal development, encouraging participants to build confidence, independence, and social skills, which are crucial for both personal and professional success.

SOCIAL IMPACT

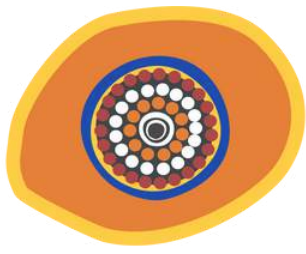
Being part of Australia's first not for profit social enterprise hotel, you contribute to a model of business that prioritises purpose over profit promoting inclusivity and diversity in the workplace and changing community perspectives about disability and employment.

SUPPORTIVE ENVIRONMENT

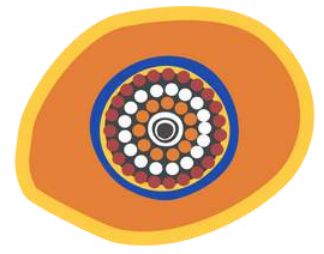
The program is designed to provide a supportive and nurturing environment that encourages participants to challenge themselves, take risks, and step out of their comfort zones in a safe and supportive setting.

MAKING A DIFFERENCE

Your participation directly supports Hotel Etico's mission to provide meaningful employment and training opportunities for people with disabilities, making a tangible difference in the lives of individuals and the broader community.



PROGRAM OVERVIEW



PHASE 1:

PREPARATION

Participants will engage in a series of workshops focused on job readiness skills and professional etiquette. They will receive personalised career counseling, guidance, and a tailored career plan to identify their skills, interests, and goals. The program includes opportunities to attend local networking events, allowing participants to connect with potential employers. Additionally, they can experience real work environments through job shadowing opportunities. To ensure a supportive and inclusive experience, we provide disability awareness training to businesses, ensuring participants receive the necessary support from the start.

TRAINING AND DEVELOPMENT

We offer a variety of training programs tailored to the needs of each candidate, covering sectors such as hospitality, tourism, and office environments. The program includes a set schedule of training sessions, simulated work environments and opportunities for on-the-job training through our extensive employment partner network.

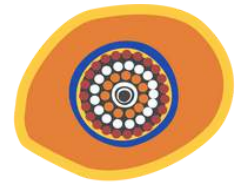
PHASE 2:

PLACEMENT AND SUPPORT

We collaborate closely with employers to identify and redesign job opportunities to suit participants' needs. Our support extends to job placement and the onboarding process, providing ongoing job coaching and training. We maintain regular communication with employers to ensure the success and sustainability of the placements.



ELIGIBILITY



Program Elevate by Hotel Etico is tailored for individuals with disabilities looking to develop valuable job skills and achieve greater autonomy in their lives. Though our emphasis is primarily within the hospitality and tourism industry, we also provide a range of learning opportunities across multiple sectors to help participants discover diverse career options and select the most suitable path, for themselves.

Our program is designed for those who are enthusiastic about pursuing their careers and achieving independence. Participants will benefit from customised training and guidance that caters to their interests and skills in various areas such, as hospitality, tourism or office settings.

People wishing to apply for a position in Program Elevate must meet the following criteria:

- Has worked or is currently working in a social enterprise or Australian Disability Enterprise and is wanting assistance to find open employment.
- Low personal care needs
- Good communication skills (verbal or otherwise)
- Registered participant with the NDIS

COST / FUNDING

There is no cost to participate in the program as we have funding from the Department of Social Services – Structural Adjustment Fund. However if a support person is required to support the participant participating in the work shop and for employment, this would need to be funded by the participant.





REFERRAL PROCESS

- 1** **Initial Contact and Referral Submission:**
 - Agencies interested in referring participants should contact our intake coordinator.
 - Complete and submit the referral form, including participant information, background, and any specific needs or accommodations.
- 2** **Eligibility Assessment:**
 - Our team will review the referral form to determine participant eligibility based on program criteria.
 - Conduct a brief interview with the participant to assess their readiness and fit for the program
- 3** **Intake Meeting:**
 - Schedule an intake meeting with the participant, their support team (if applicable), and a program coordinator.
 - Discuss the participant's skills, interests, and goals, as well as any support requirements.
- 4** **Development of Individualised Plan:**
 - Develop a tailored career plan, including training and development opportunities, job shadowing, and potential placement options.
 - Set specific goals and timelines for the participant's progress through the program.
- 5** **Program Enrollment:**
 - Enroll the participant in the job readiness workshop series.
 - Provide an overview of the training schedule and expectations.
- 6** **Ongoing Communication:**
 - Maintain regular communication with the referring agency to provide updates on the participant's progress.
 - Address any concerns or adjustments needed to support the participant.

Click [here](#) or scan the QR code to apply!



TESTIMONIALS



Our son Aaron has completed the independence program and it has been wonderful. His confidence and skill set have grown enormously. This has been a direct result of the nurturing and supportive environment at Etico. The amazing staff provide opportunity for the trainees to build skills in new areas outside of their comfort zone in a supportive environment. Aaron has gained a holistic skill set and newfound confidence and pride in himself. Such a wonderful, structured program and beautiful dedicated staff, big thank you to all.

KATHY AND DAVID, AARON'S PARENTS

We were served by Brandon, one of the trainees and were impressed by the skills he has learned. The mentors and trainees worked together beautifully and the service we received was faultless. In fact, the training programme made our visit more enjoyable than the usual hotel visit. Our enjoyment was shared by all the other guests who were privileged to be part of this wonderful social enterprise programme at Hotel Etico.

LINDA, GUEST

The Etico program has given Trent a sense of being able to achieve things he thought he wasn't capable of. He is so proud to tell people that he is at an Academy learning hospitality and will be graduating and getting a job.

VICKY, TRENT'S MUM



HOTEL ETICO AUSTRALIA



Drawing inspiration from Niccolò Vallese's dream, the European Albergo Etico model was adapted to the Australian setting, launching Australia's first not for profit social enterprise hotel in the Blue Mountains in 2020.



During Hotel Etico's independence program, trainees are employed and paid full award wages from day one and are front and centre in the day-to-day operation of the hotel and restaurant, supported by hospitality and disability professionals.

Trainees are trained and rotate through a range of hospitality roles. They choose an elective role to work for the majority of their first year in the program. By participating in group training sessions, trainees have the opportunity to experience all operational functions of the role.

This enables our trainees to develop an understanding of where their strengths lie.

At the heart of Hotel Etico's Independence program is the Academy of Independence, a dedicated on site apartment where the trainees will stay on their rostered workdays providing a setting to experience supported independent living.

At Hotel Etico, we understand that to succeed in our careers and daily living, we must make sure we take care of our wellbeing. Our Wellbeing Program runs throughout the year, covering topics including but not limited to: stress management, nutrition, and exercise.





WHERE IT ALL STARTED

Hotel Etico was inspired by Niccolò Vallese, a young man with Down Syndrome who interned at Tacabanda Ristorante in Italy, owned by Antonio and Egidio De Benedetto. Recognising Niccolò's potential and the barriers faced by people with disabilities, the De Benedetto brothers one day asked Niccolò what he had hoped for in the future. Niccolò responded.



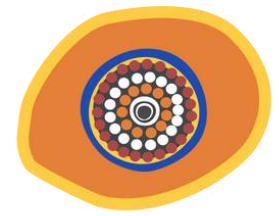
“my dream is to work in a hotel”

The brothers aimed to support Niccolò's dream of working in a hotel, this leading to the development of a permanent internship program run at the Tacabanda Restaurant that was adaptable to the needs of those with intellectual disabilities. The program, based on the "Download Method," focuses on skill-building through tailored on-the-job training.

In 2015 the first Albergo Etico hotel opened in Asti in Northern Italy. At its heart was the Accademia dell'Indipendenza (Academy of Independence) where independent living skills are developed alongside hospitality work skills. As of 2024 there are four hotels in Italy one in Albania, one in Argentina and bold plans for global expansion.

The program has seen hundreds of graduates move into open employment and develop strong independent living skills. Niccolò Vallese, the inspiration behind this movement, continues to work at Albergo Etico, achieving financial independence.

FREQUENTLY ASKED QUESTIONS



Where are the workshops located?

The workshops will run at locations across Sydney and Western Sydney.

Is Hotel Etico close to public transport?

Yes, the workshops will be accessible by public transport

How long does the program go for?

The workshops will run 2 days per week over 12 weeks then there will be a transition into the placement and support phase which will go for a minimum of 3 months

What type of job opportunities will there be?

You will be introduced to opportunities within hospitality, tourism, customer service and administration.

Where are the programs run?

We will be running them in various locations across Sydney and Western Sydney.

What support will there be?

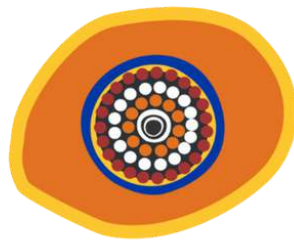
A trainer will deliver the program curriculum. If further support is required, a support person is more than welcome.

How will the program run?

The program will be a combination of class, interactive activities, simulated and real life work experience.

Is there anything I can do to prepare?

Many core skills will be taught within the program and will be practiced in each session.



HOTEL ETICO
A U S T R A L I A

Empowering independence and transforming lives



Hotel Etico, has been granted funding to run Program Elevate through round 1 of the Structural Adjustment Fund awarded by the Department of Social Services.



CONTACT US



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